

# HOLY TRINITY PRIMARY SCHOOL



## EXPECTED BEHAVIOUR OF PARENTS POLICY

UPDATED May 2018

## **POLICY FOR THE EXPECTED BEHAVIOUR OF PARENTS/VISITORS TO HOLY TRINITY PRIMARY SCHOOL**

In Holy Trinity Primary School we believe that everyone is valued and has the right to be treated with dignity and respect.

The Board of Governors values the partnership between home and school and appreciates the support of the local community. Parents and visitors are always welcome to our school and we will always act to ensure the school is a safe place for everyone.

All staff has the right to work without fear of intimidation or abuse. On the very rare occasion when a negative attitude is expressed in an aggressive way through social media, written, verbal or physical abuse towards a member of the school staff, the school or the wider school community this policy will be invoked. We will not tolerate any form of abuse against a member of the school community.

### **Procedures to be followed**

- Staff will try to diffuse an initial confrontation.
- Staff must inform the Principal immediately of any form of verbal, written or physical abuse that they become aware of or are subjected to.
- The Principal will seek an immediate meeting with the parent or visitor to discuss the issue.
- If a parent/carer/visitor continues to behave in an unacceptable way towards any member of the school community, the Principal will try to resolve the situation through discussion and mediation.
- If a physical assault takes place, the PSNI will be informed.
- Where all procedures have been exhausted, and aggression or intimidation continues, the BOG may ban the parent/ carer/visitor from the school premises for a period of time, subject to review.
- The Chair of the BOG will write to all parties confirming the nature and length of the ban. The letter will state the consequences if the ban is breached e.g. a further ban, legal action etc.
- Where a physical assault led to the ban the letter will state that the PSNI have been informed.
- If appropriate the letter will clarify pastoral care and welfare support for pupils e.g. arrangements for a child being collected from school.

- Unacceptable behaviour may be reported to the PSNI

**Types of behaviour that are considered serious and unacceptable:**

- Any form of aggressive behaviour or language either in person, in writing or over the telephone.
- Any form of physical assault.
- Defamation of the character of a member of staff or the school.
- Use of social media to verbally abuse a member of staff, a member of the school community or which denigrates the good reputation of the school.
- Physically intimidating a member of staff, e.g. standing very close to her/him, pointing in their face etc;
- Threatening behaviour including swearing or shouting
- Breaching the school's security procedures
- Exhibiting "Road Rage" in the school grounds.

This is not an exhaustive list but attempts to provide illustrations of such behaviour.

Signed: \_\_\_\_\_ (Principal) Date: \_\_\_\_\_

Signed: \_\_\_\_\_ (Chairperson) Date: \_\_\_\_\_